

TOVATEC

The Power of Adventure in Your Hand

Tovatec Warranty : One year from date of consumer purchase.

Note : In order to file a claim we require a copy of the consumers proof of purchase to be emailed (warranty@tovatec.com) or faxed (719-597-4150)

Before you file a warranty claim to receive an RA#

About 50% of the lights sent in for warranty claims are not defective. Before you file a claim make sure you have checked the following common issues.

1. Make sure your batteries are installed correctly
2. Double check that your batteries are fresh and not dead
3. Be sure your battery or tail cap is on tight
4. If you have rechargeable batteries make sure they are charged

Repair Tip / Switch Issues

Problem

A common problem we see is magnetic switches sticking. All our lights use magnetic switches. This occurs when diving in salt water sometimes after a dive salt will dry on the magnetic plates causing the switch to malfunction.

Repair Tip

- 1) Try soaking your entire light in Hot water for 10- 15 minutes.
 - 2) Then keep the light in the water (as hot as you can take it) and depress or slide the switch on and off several times
 - 3) Repeat this procedure a few times
- This may free up the switch and you find your light working again. If not please send above information and we will Issue you an RA #

If your Light is still not working

How to file a warranty claim to receive an RA#

In order to move forward with a warranty claim and receive an RA # (that is used to track your claim) we first need the following information

1. Proof of purchase (warranty one year from date of consumer purchase)
2. Contact information
 - A) Mailing address
 - B) Email address and phone number
3. The model of your light (name) If you do not know, please attach a photo of the light (Pictures of current models below)
4. The lights serial number (example 14-24643) (This will not tell us the model of your light)
Serial numbers will be located on the light
 - A) Out side of light head
 - B) On the battery with larger light with rechargeable batteries
 - C) Inside the the light head on the Galaxy
5. What is the issue with the light (what is the problem)

Serial Number locations on lights



Inside light head
(Galaxy)



On the battery



Outside of light head

Current Light Models



Sports Tac 2000
(Rechargeable 14500 Battery)
220 Lumens



Video Zoom Headlamp
(3 X AAA Batteries)
250 Lumens



Compact
(3 X AAA Batteries)
230 Lumens



IFL 660-R
(2 X CR123 Batteries)
(Optional 18650 rechargeable)
300 Lumens



IFL WA ZOOM-R
(2 X CR123 Batteries)
(Optional 18650 rechargeable)
300 Lumens



Ultra III
(6 X AA Batteries)
500 Lumens



Search Light
(3 X C Batteries)
800 Lumens



Beacon
(Built in Rechargeable)
2500 Lumens



Galaxy Video Light
(Built in Rechargeable)
2500 Lumens



Utility Light
(3 X AAA)
220 Lumens



Sea Squirt or H2O Man
(4 X AAA)
15 Lumens

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